Australian Security Industry
Association Limited

GUIDELINES TO ASSIST MEMBERS

SECURITY SYSTEM PROGRAMMING DATA OWNERSHIP AND TRANSFERABILITY GUIDELINES

with Glossary of Terms

Version 4.0 – July 2010

ASIAL

**Australian Security Industry
Association Limited**

Security System Programming Data Ownership and Transferability Guidelines

with Glossary of Terms

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Customer Supplied Information

Any Customer-supplied information relating to the operational programming of the system should be returned to the Customer on demand in the same or equal format as originally supplied.

Examples of inclusions, but not limited to:

- Users, Zones, Areas, Partitions, Manufacturer's Default Codes

Exclusions:

- Installer Code, Phone Number, Communications Parameters, Scripts

Panel Ownership

Panel ownership of the installed equipment is subject to the Commercial Terms and Conditions of Sale.

Panel Programming

Standard programming of the panel is a part of the alarm system and is performed in accordance with the specification, or the agreed Customer / Installer Conditions of Sale. It is the property of the Customer.

Programming of the exclusions, as per the examples listed above, in the system remains confidential to the Installation Company; this information in full or part may be released at the Installation Company's discretion.

Intellectual Property

The Object Software Code, which is stored in the ROM, or similar non-volatile memory of the panel, which controls the basic functionality and operations of the panel, remains the property of the Design Company and / or Manufacturing Company.

Information Supplied to Customer

Prior to or upon contractual completion and handover of the System to the Customer, the Alarm Installation Company should provide to the Customer data for full access to all functions of the panel and the ramifications and responsibilities associated with that data.

Information Withheld from Customer

If the Client is not given all data for full access to all functions of the panel then the reasons should be explained and the options given to gain that information to allow the Customer to change service provider and be totally responsible for information and system performance.

Commercial Considerations

Customer access to information or service is conditional on the Customer complying with any existing contractual arrangement.

Summary

Generally, ASIAL members are encouraged to provide other ASIAL members with alarm security system access, providing the Customer owns the equipment and providing any valid agreement has expired and all conditions met.

It is legitimate for the company disclosing the information to request a waiver of liability.

Glossary of Terms

Area - Geographical area where devices are located. This may be translated into an Area on the panel or a Partition for monitoring purposes. It has been predetermined as a separate entity for security purposes.

Communications - A communications path to relay a signal that contains information to be sent to a receiving device.

Class of Alarm Transmission System **–** The Class of the communications method to connect the client Alarm System to the Monitoring Centre as detailed in AS/NZS 2201.5:2008. Also referred to as Type of Signalling Link.

Daylight Savings - Automated time clock adjustment for Standard or Daylight Saving Time (e.g. Eastern Standard Time, Eastern Daylight Saving Time, Western Standard Time, etc).

Dialler - Communications path for sending signals over the Public Switched Telecommunications Network (PSTN) to the Monitoring Centre as an option with regard to the Signalling Link referred to below.

GPRS – A Data Network used to communicate from a Security Alarm System to a Monitoring Centre as an option with regard to the Signalling Link referred to below.

GSM - Communications path for sending signals (Usually for backup communications).

Holiday Event - Allows or disallows functionality during public holidays.

Installer Code – This is the code that permits entry into the panel / device to allow programming of the user functionality and optimisation of the product. A default Code is usually supplied with the panel and is normally changed by the Alarm Installer to protect access to the data and performance of the panel. Defaulting the panel to the originally supplied Installer Code is normally an option, however using this option may require re-entering all programming data.

Licence Fee - A fee payable for use of Intellectual Property supplied as an additional feature to a security system operation as agreed under Commercial Terms and Conditions of Sale.

Macros - Automated tasks provided in the panel design for use in added features to the standard panel programming.

Manufacturer's Default Code - Standard codes that come with the panel from the supplier. This is normally able to be defaulted.

Master Code - The code that allows all additional user codes and functionality to be programmed for the maintenance of user codes.

Outputs - Programmable events that may or may not have solenoids or relays attached.

Panel Programming - The function, normally performed by the Installation / Service / Monitoring Security Company, to make the panel work in accordance with the agreed specification.

Partitions - Sub-area or Areas or group of Zones defined within the panel or monitoring design as supplied or agreed with the owner.

Phone Number - The programmed number to which the Panel dials to communicate alarms. Always restricted for security reasons.

Polled Alarm Transmission System – A defined term used in Australian/New Zealand Standard (AS/NZS) 2201.5:2008 to report the status of Transmission Systems.

Relay - Programmable on/off output for a *solenoid* or *relay* driving that operates according to a voltage: camshaft timing selection or control of a supplementary switch.

Scripting (Scripts) - Call data from databases, which make mailing systems work and control the content of the site. Adds additional functionality / interface which enhances a standard product / system and is used by the Client under licence, remaining in the ownership of the Developer / Company.

System – The security Alarm System installed in the client's premises.

Type of Signalling Link – The method by which the Security Alarm System communicates to the Monitoring Centre. Also referred to as Alarm Transmission System.

Time Zones - Sets of timers that allow or disallow functionality.

Zones (Sectors, Inputs) - Devices that will activate on an event that is Intruder, Access Control, Macro logics or Time based.

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